

### Bancroft Institute for Studies on Workers' Compensation and Work Injury Policy and Research Discussion Series: # 3 Autumn 2014

# Interactions between Injured Workers and Insurers in **Workers' Compensation Systems**

#### **Keynote Speakers**



**Beth Kilgour** PhD Candidate. Monash University

Beth Kilgour is currently completing her PhD with the Institute of Safety, Compensation and Recovery Research and the Department of Epidemiology and Preventive Medicine

at Monash University. Her research focuses on the experiences and interactions of injured workers and psychologists in workers' compensation systems. Beth is a registered Counselling Psychologist and specializes in rehabilitation psychology. She has over 20 years clinical experience assisting people with their recovery following transport accident and work-related injuries.



Dr. Agnieszka Kosny Scientist, Institute for Work & Health

Dr. Agnieszka Kosny is a scientist at the Institute for Work & Health in Toronto. She holds a PhD in public health sciences from the University of Toronto, and has over 12 years of

experience in using qualitative research methods to explore occupational health and safety and workers' compensation issues. She recently completed a two-year term as a research fellow at Monash University in Australia, returning to her position as a scientist at the Institute in August 2014. Dr. Kosny's research interests focus on new immigrant workers, return to work after injury and the functioning of workers' compensation systems.

## **Keynote Abstract**

Findings from a qualitative literature synthesis support the growing consensus that involvement in compensation systems contributes to poorer outcomes for claimants. Interactions between insurers and injured workers were interwoven in cyclical and pathogenic relationships, which influence the development of secondary injury in the form of psychosocial consequences instead of fostering recovery of injured workers. This review suggests that further research is required to investigate positive interactions and identify mechanisms to better support and prevent secondary psychosocial harm to injured workers.

#### Time, Venue and Agenda

Friday October 31, 2013 10:00 a.m.-12:30 p.m.

Alumni Hall VC112, Victoria University in the University of Toronto 91 Charles Street West Toronto ON M5S 1K7

Four panel members will comment on the presentation:

Refreshments will be served.

RSVP appreciated: BancroftInstitute@gmail.com The event is free, with a suggested donation of \$5 for waged attendees. Tokens are available for the unwaged.



Venue Victoria University in the University of Toronto Alumni Hall VC112



